



## FINANCIAL ASSISTANCE APPLICATION

Your application is not complete without proof of income and assets. Please do not send original documents, as we are unable to return these to you. If you report \$0 income, please provide a brief explanation of how you are meeting your monthly expenses. If you would like to provide additional information of any kind that you feel will help us better understand your situation, please attach a letter to this application.

**IMPORTANT: YOU MAY BE ABLE TO RECEIVE FREE OR DISCOUNTED CARE:** Completing this application will help the hospital determine if you can receive free or discounted services or other public programs that can help pay for your health care. Please submit this application to the hospital.

**IF YOU ARE UNINSURED, A SOCIAL SECURITY NUMBER IS NOT REQUIRED TO QUALIFY FOR FREE OR DISCOUNTED CARE.** However, a Social Security Number is required for some public programs, including Medicaid. Providing a Social Security Number is not required but will help the hospital determine whether you qualify for any public programs.

Please complete this form and submit it to the hospital in person, by mail, by electronic mail, or by fax to apply for free or discounted care as soon as possible from your discharge or receipt of outpatient care. The Hospital does not have a time limit for submission.

Patient acknowledges that he or she has made a good-faith effort to provide all information requested in the application to assist the hospital in determining whether the patient is eligible for financial assistance.

YOU MUST PROVIDE PROOF OF GROSS HOUSEHOLD INCOME AND ASSET INFORMATION. THIS MAY BE IN THE FORM OF:

**INCOME: (One of the Following)**

1. LAST TWO (2) PAY STUBS
2. COPY OF MOST RECENT W2 AND 1099 FORMS
3. MOST RECENT TAX RETURN FORM
4. WRITTEN INCOME VERIFICATION FROM EMPLOYER IF PAID IN CASH
5. OTHER THIRD-PARTY VERIFICATION (CHILD SUPPORT PAYMENTS; SSI AWARD LETTER)

**ASSETS**

RECENT BANK STATEMENTS SUPPORTING VALUE  
LISTED FOR CHECKING/SAVINGS ACCOUNTS

*Please print all information using BLACK ink only*

**PATIENT INFORMATION**

First Name		Middle Name		Last Name	
Social Security Number	Birth Date	Marital Status M S W D		Sex M F	Telephone No.
Address		City		State	Zip Code
Employment Status: <input type="checkbox"/> Employed <input type="checkbox"/> Self-Employed <input type="checkbox"/> Retired <input type="checkbox"/> Disabled <input type="checkbox"/> Unemployed -- Last date worked: _____				Email:	

**RESPONSIBLE PARTY'S INFORMATION**

First Name		Middle Name		Last Name	
Social Security Number	Birth Date	Marital Status M S W D		Sex M F	Telephone No.
Address		City		State	Zip Code
Employment Status: <input type="checkbox"/> Employed <input type="checkbox"/> Self-Employed <input type="checkbox"/> Retired <input type="checkbox"/> Disabled <input type="checkbox"/> Unemployed -- Last date worked: _____				Email:	

# FINANCIAL ASSISTANCE APPLICATION

## RESPONSIBLE PARTY'S SPOUSE INFORMATION

First Name	Middle Name	Last Name	
Social Security Number	Birth Date	Sex M   F	Telephone No.
Employment Status: <input type="checkbox"/> Employed <input type="checkbox"/> Self-Employed <input type="checkbox"/> Retired <input type="checkbox"/> Disabled <input type="checkbox"/> Unemployed -- Last date worked: _____			

## DEPENDENTS (List self, spouse and legal dependents)

Name	Age	Relation	Name	Age	Relation
1.			5.		
2.			6.		
3.			7.		
4.			8.		

## ASSETS (Must provide proof of value)      dollar amount:

Savings Account	_____
Checking Account	_____
Home Value	_____
Other Real Estate	_____
<b>TOTAL</b>	_____
Vehicle Information	
Make & Model	Year      Value
1.	
2.	
3.	

## DEBTS      dollar amount:

Home Loan Balance	_____
Car Loan Balance	_____
<b>TOTAL</b>	_____

## MONTHLY PAYMENTS

Mortgage	_____
Rent	_____
Utilities (Electricity, Water, Gas) etc.	_____
Transportation Costs	_____
Food	_____
Car Payment	_____
Child Support	_____
Other Expenses	_____
<b>TOTAL</b>	_____

## GROSS MONTHLY INCOME (Need proof of Income)

Applicant	_____
Applicant Spouse	_____
Social Security Income	_____
V.A. Pension	_____
Pension	_____
Unemployment	_____
Worker's Compensation	_____
Interest Income	_____
Dividend Income	_____
Child Support	_____
Alimony	_____
Income from Rental Property	_____
Other	_____
<b>TOTAL</b>	_____

I qualify for public assistance.    ☐ Yes    ☐ No



## FINANCIAL ASSISTANCE APPLICATION

I certify that the information in this application is true and correct to the best of my knowledge. I will apply for any state, federal or local assistance for which I may be eligible to help pay for this hospital bill. I understand that the information provided may be verified by the hospital, and I authorize the hospital to contact third parties to verify the accuracy of the information provided in this application. I understand that if I knowingly provide untrue information in this application, I will be ineligible for financial assistance, any financial assistance granted to me may be reversed, and I will be responsible for the payment of the hospital bill.

I, (your name) \_\_\_\_\_,  
do solemnly state that the information contained on this application is  
true and accurate to the best of my knowledge and belief.

\_\_\_\_\_  
Signature of Patient, Parent, Spouse or Legal Representative

\_\_\_\_\_  
Date

Concerns or complaints with the financial assistance process may be reported to the Health Care Bureau of the Attorney General (below).  
[www.illinoisattorneygeneral.gov/File-A-Complaint](http://www.illinoisattorneygeneral.gov/File-A-Complaint)

**KWAME RAOUL**  
**ILLINOIS ATTORNEY GENERAL**  
Health Care Bureau  
100 West Randolph Street  
Chicago, IL 60601  
Hotline Number: 1-877-305-5145 \*\*\* Fax Number: 1-312-793-0802 \*\*\* TTY: 1-312-964-3013  
Website: [www.IllinoisAttorneyGeneral.gov](http://www.IllinoisAttorneyGeneral.gov) Email: [HealthCare@ilag.gov](mailto:HealthCare@ilag.gov)

Please Note: If a patient meets the presumptive eligibility criteria or is otherwise presumptively eligible by virtue of the patient's family income, the patient shall not be required to complete the portions of the application addressing the monthly expenses information and estimated expense figures.



**Mail or Fax to:**

For dates of service prior to 8/18/24 mail to:  
Heartland Regional Medical Center: 3333 W. DeYoung St. Marion, IL 62959 (Phone: 844-652-0603, Fax: 618-998-7613)

For dates of service after 8/18/24 mail to:  
Deaconess Financial Assistance: P.O. Box 3366, Evansville, IN 47732  
Email to: [Financial.Assistance@deaconess.com](mailto:Financial.Assistance@deaconess.com)  
Phone: 812-450-3435 Fax: 812-450-5261

For dates of service prior to 9/15/24 mail to:  
Crossroads Community Hospital: 8 Doctors Park Rd, Mt. Vernon, IL 62864  
(Phone: 844-652-0605, Fax: 618-241-8697)

For dates of service after 9/15/24 mail to:  
Deaconess Financial Assistance: P.O. Box 3366, Evansville, IN 47732  
Email to: [Financial.Assistance@deaconess.com](mailto:Financial.Assistance@deaconess.com)  
Phone: 812-450-3435 Fax: 812-450-5261

For dates of service prior to 9/15/24 mail to:  
Union County Hospital: 517 N. Main St. Anna, IL 62906 (Phone: 844-652-0604, Fax: 618-614-6186)

For dates of service after 9/15/24 mail to:  
Deaconess Financial Assistance: P.O. Box 3366, Evansville, IN 47732  
Email to: [Financial.Assistance@deaconess.com](mailto:Financial.Assistance@deaconess.com)  
Phone: 812-450-3435 Fax: 812-450-5261

Red Bud Regional Hospital: 325 Spring St, Red Bud, IL 62278 (Phone: 844-652-0606, Fax: 618-282-7740)

**Processing your application may take 10-14 days. If additional information is needed a letter will be mailed and additional processing time will be needed.**